

Privacy

Introduction & GDPR Statement

CaterPlan Solutions Ltd is committed to respecting & protecting your privacy.

The information we collect about you will only be used lawfully (in accordance with the Data Protection Act 1998 and the GDPR) to fulfil the required services.

By using this website, you consent to the data practices described in this statement.

Collection of your Personal Information

The type of information that we will collect on you, and you voluntarily provide to us may include:

- Your name
- Address
- Telephone number
- E-mail address
- Credit card numbers – in the event that a customer pays by credit card the data is only taken at the payment gateway – we have no access to that data.

What we do with the information we gather

This information will not be disclosed to anyone outside of CaterPlan Solutions Ltd other than to arrange requested services. We will never sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so. You have the right to find out what information we hold about you and make changes if necessary; you also have the right, assuming we are not obligated by law to refuse, to ask us to stop using the information. To have your information removed or rectified, please contact: info@caterplanuk.com.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and administrative procedures to safeguard and secure your Data.

Cookies

This website uses cookies. A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyse data about webpage traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system.



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Overall, cookies help us provide you with a better website by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website. Please visit www.aboutcookies.org for a more comprehensive guide to deleting and controlling cookies.

Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Controlling your personal information

You may choose to restrict the collection or use of your personal information in the following ways:

- whenever you are asked to fill in a form on the website, look for the box that you can click to indicate that you do not want the information to be used by anybody for direct marketing purposes
- if you have previously agreed to us using your personal information for direct marketing purposes, you may change your mind at any time by writing to or emailing us at info@caterplanuk.com
- We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so. We may use your personal information to send you promotional information about third parties which we think you may find interesting if you tell us that you wish this to happen.

You may request details of personal information which we hold about you under the Data Protection Act 1998. A small fee will be payable. If you would like a copy of the information held on you please write to CaterPlan Solutions Ltd, HollyBush House, The Green, Hannington, Hampshire, RG26 5TZ.

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible at the above address. We will promptly correct any information found to be incorrect.

CaterPlan Solutions Ltd

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Hollybush House, The Green, Hannington, Hampshire RG26 5TZ

Tel: 0845 643 6835 | Company No: 6857069

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